

## **John Heaven** <sup>[1]</sup>

Freelance Communicator, Translator and Web Expert  
Hamburg, Germany

John Heaven works in the web industry as an expert in online communication. Originally from Birmingham, UK, since 2010 he has been living and working in Hamburg, Germany.

After studying Law (with a focus on European Law) in Exeter and Saarbrücken he gained first work experience as a graduate trainee at Birmingham City Council, where he completed several placements. Amongst other things, he worked for Digital Birmingham and played an important role in drafting the Council's social media guidelines.

He moved to Hamburg to work for [TuTech GmbH](#) <sup>[2]</sup> as a Project Manager for European projects with a focus on online citizen participation. From November 2013 he was co-organiser of the [Social Media Week Hamburg](#) <sup>[3]</sup> 2013 before working at [comm-press](#) <sup>[4]</sup>, a Drupal shop, as Manager für PR & Communications.

Alongside corporate communications, John helped build websites using Drupal, giving him a deep insight into the technical processes and project management surrounding website development.

This year he was again in the organising team of the Social Social Media Week Hamburg. He is also the founder and organiser of the Hamburg Social Media Surgery, providing free drop-in consultations for people who want advice on social media.



[John Heaven](#) <sup>[5]</sup>

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