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Dr. David Ermen is a consultant and speaker, with a focus on destination management, service quality improvement, and sustainability. His experience in consulting, tourism development, and training spans Europe, the Middle East, Asia & Oceania. David researches and lectures on service management, sustainability and destination management related topics internationally.

In 2017, David was involved in writing the UNWTO’s “Journey to 2030” report for the International Year of Sustainable Tourism for Development, focusing on the private sector’s contributions to achieving the Sustainable Development Goals. Recent speaking topics have included sustainable destination management approaches and tourism’s recovery from the Covid crisis.

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